

Public Warning Notice

Issued under section 223 of the *Australian Consumer Law* (SA) and section 48 of the *Fair Trading Act 1987* (SA)

ANU ANAND TRADING AS THE DECOR PLANET SA

The Commissioner for Consumer Affairs is issuing a public warning notice to warn consumers not to deal with Anu Anand trading as The Decor Planet SA.

Consumer and Business Services (**CBS**) has received 17 complaints from consumers who have had dealings with The Decor Planet SA and Mr Anand since February 2025.

Consumers have alleged that Mr Anand while trading as The Decor Planet SA has:

- Demanded unlawful deposits and, after receiving those deposits, failed to complete the contracted work or, in several cases, failed to commence it at all.
- Performed building work without having an appropriate licence.
- Held himself out as being licensed to carry on business as a building work contractor when he was not so licensed.

The services that Mr Anand has offered and contracted to provide include the supply and installation of roller shutters, security doors, cladding, curtains, plantation shutters, artificial grass and wall-mounted televisions. He has also offered and contracted to undertake carpentry.

In these matters, consumers paid Mr Anand significant sums of money, including amounts of up to \$5,500, for services to be provided. Consumers have informed CBS that those services were either not delivered, only partially delivered, or delivered in a defective manner.

In an effort to resolve consumer complaints concerning Mr Anand and The Decor Planet SA, CBS convened nine conciliation conferences, attendance at which was compulsory for Mr Anand. In six of those conferences, Mr Anand entered into agreements with consumers but subsequently failed to comply with their terms.

Neither Mr Anand nor The Decor Planet SA hold a licence under the *Building Work Contractors Act 1995* (SA). A person must not carry on business as a building work contractor without a licence and a person who performs building work while unlicensed is not entitled to payment for that work.¹

I am a delegate of the Commissioner.


The complaints and evidence obtained by CBS give me reasonable grounds to suspect that Mr Anand trading as The Decor Planet SA has engaged in the following conduct:

1. Carried on business as a building work contractor whilst unlicensed, in contravention of section 6(1)(a) of the *Building Work Contractors Act 1995* (SA).
2. Advertised or otherwise held himself out as being entitled to carry on business as a building work contractor in circumstances where the company does not hold the necessary licence, in contravention of section 6(1)(b) of the *Building Work Contractors Act 1995* (SA).
3. Accepted payment for services and has failed to supply all the services within a reasonable time frame in breach of section 158(7) of the *Australian Consumer Law* (SA).
4. Made false or misleading representations in contravention of section 151(1)(h) of the *Australian Consumer Law* (SA).
5. Been unwilling to deal with, engage or resolve consumer complaints, including by ignoring consumers asking for work to be completed or fixed.

CBS is warning the public about the above conduct as I have:

1. reasonable grounds to suspect that the conduct may constitute contraventions of the *Australian Consumer Law* (SA), *Fair Trading Act 1987* (SA) and *Building Work Contractors Act 1995* (SA).
2. am satisfied that one or more persons have suffered, or is likely to suffer detriment as a result of the alleged conduct; and
3. am satisfied that it is in the public interest to issue a public warning notice.

If anyone has complaints about their dealings with The Decor Planet SA or Mr Anand, they should contact CBS on 131 882.

A handwritten signature in black ink, appearing to read 'Ben Broyd', with a long horizontal stroke extending to the right.

Ben Broyd

Assistant Commissioner

Compliance, Enforcement and Advice

Consumer and Business Services

Dated: 2 June 2026